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## **Information Hankamp Rehab B.V. collects and uses**

We collect several different types of information for various purposes to provide and improve our service to you.

### **Information you give to us:**

We collect and process your personal data if you purchase certain products or services from Hankamp Rehab B.V. or supply us with certain products or services and we need your data to complete the obligation. While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City

### **How we use the information we collect**

Hankamp Rehab B.V. uses the information we collect from you for various purposes:

- To provide and maintain our Service
- To notify you about changes to our Service
- To provide customer support
- To detect, prevent and address technical issues



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## **Legal Basis for Processing Personal Data Under General Data Protection Regulation (GDPR)**

If you are from the European Economic Area (EEA), Hankamp Rehab B.V. legal basis for collecting and using the personal information described in this Privacy Policy depends on the Personal Data we collect and the specific context in which we collect it.

The **Data Controller** is the natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal information is processed.

For the purpose of this Privacy Policy, Hankamp Rehab B.V. and/or its affiliates are a Data Controller of your Personal Data.

Hankamp Rehab B.V. as the Data Controller, may process your Personal Data because:

- We need to perform a contract (obligation) with you
- You have given us permission to do so
- To comply with the law

### **Data processed for contractual purposes**

We collect and process your personal data if you purchase from us or supply us with certain products or services and we need your data for that purpose. Your personal data will be collected, stored, and if necessary passed on, in order to provide the contractual services. Failure to provide this information may result in being unable to fulfill the contract.

If we deliver goods to you we may pass your data on to select logistics companies for the purposes of completing the transaction.

Your payment details may be transmitted to the appropriate payment service provider, depending on the payment method you have selected. The payment service provider bears the responsibility for your payment data.

### **Data processed for legal reasons**

We are subject to various legal obligations (e.g., commercial compliance, and tax laws). Processing of personal data may be necessary to fulfill tax and/or reporting obligations.



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We do reserve the right to disclose personal information to authorities when we believe that doing so is reasonably necessary to comply with the law or law enforcement, to prevent fraud or abuse, or to protect Hankamp Rehab B.V.'s legal rights, property, or the safety of Hankamp Rehab B.V., its employees, users, or others.

### **Retention of Data**

Hankamp Rehab B.V. will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

### **Transfer of Data**

Some data may be passed on, under strict contractual and legal requirements, to external service providers for processing. Hankamp Rehab B.V. remains responsible for the protection of your data in addition to the service provider.

Hankamp Rehab B.V. may transfer your personal data to other Hankamp Rehab B.V. affiliates for the purpose of carrying out the business relationship with you or preserving our legitimate interests.

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. If you are located outside United States and choose to provide information to us, please note that we may transfer the data, including Personal Data, to the United States and process it there.

Hankamp Rehab B.V. will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.



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## **Disclosure of Data**

### **Disclosure for Law Enforcement**

Under certain circumstances, Hankamp Rehab B.V. may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g., a court or a government agency).

### **Legal Requirements**

Hankamp Rehab B.V. may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Hankamp Rehab B.V.
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

## **Security Of Data**

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

## **Your Data Protection Rights Under General Data Protection Regulation (GDPR)**

If you are a resident of the European Economic Area (EEA), you have certain data protection rights. Hankamp Rehab B.V. aims to take reasonable steps to allow you to correct, amend, delete, or limit the use of your Personal Data.

If you wish to be informed what Personal Data we hold about you and if you want it to be removed from our systems, please contact us.



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In certain circumstances, you have the following data protection rights:

**The right to access, update or delete information we have on you.** You have the right to access, update or request deletion of your Personal Data.

**The right of rectification.** You have the right to have your information rectified if that information is inaccurate or incomplete.

**The right to object.** You have the right to object to our processing of your Personal Data.

**The right of restriction.** You have the right to request that we restrict the processing of your personal information.

**The right to data portability.** You have the right to be provided with a copy of the information we have on you in a structured, machine-readable and commonly used format.

**The right to withdraw consent.** You also have the right to withdraw your consent at any time where Hankamp Rehab B.V. relied on your consent to process your personal information. You can send an email to [info@hankamp.nl](mailto:info@hankamp.nl). Processing based on your consent is lawful until the time of the withdrawal. Please note that we may ask you to verify your identity before responding to such requests.

You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority in the European Economic Area (EEA).

### **Processing based on legitimate interest**

If necessary, we process your data beyond the actual fulfillment of the contract for the protection of our legitimate interests or of third parties' legitimate interests:

- Consultation of and data exchange with credit bureaus for the determination of credit worthiness and default risks;
- For asserting legal claims and defense in legal disputes;
- When ensuring IT security and IT operations;



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## **Service Providers**

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## **Links to Other Sites**

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

## **Changes to this Privacy Policy**

This Privacy Policy is current and dates from May 25th, 2018. We reserve the right, at any time, to change the privacy policy, in particular to adapt to the evolution of our Websites or the implementation of new technologies.

Should we make changes to our Privacy Policy we will let you know via a prominent notice on our website and/or an email, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## **Contact Us**

If you have any questions about this Privacy Policy, please contact us by mail:

[info@hankamp.nl](mailto:info@hankamp.nl)